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March 23, 2005

George Turner
Turner Professional Group
4010 Washington, Suite 405
Kansas City, MO 64111

Dear George:

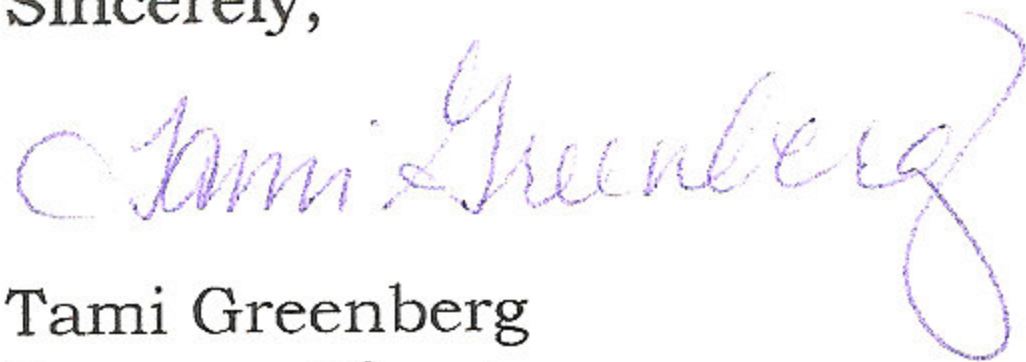
Thank you so much for an outstanding presentation at our staff meeting! Your material on customer service and dealing with difficult situations was exactly what we were seeking, and your delivery was right on the mark. I appreciate how you tailored the presentation to the unique needs of our organization.

My boss, the Chapter President, gave me this feedback after she reviewed the meeting evaluations: *"It looks like George really hit a home run. Universally, he received high marks for humor, good content and his ability to reach everyone in some way. Thanks so much for bringing him to the meeting. I think it really gave us a professional development boost. Thanks."*

So George, thank you for a job very well done. If we have future opportunities to bring in a professional development speaker you will be first on my list to call. Additionally, if you ever need a reference for other organizations or companies considering working with Turner Professional Group, I would be happy to vouch for the high quality services you provided us at the National MS Society.

I look forward to working with you again.

Sincerely,



Tami Greenberg
Program Director
Mid America Chapter
National Multiple Sclerosis Society