



Missouri Association of Rehabilitation Facilities

October 22, 2003

George Turner
Turner Professional Group
6007 Kenwood Ave.
Kansas City, MO 64110

Dear Mr. Turner:

I am pleased to have the opportunity to recommend your consulting services to potential customers. At the annual meeting of the Missouri Association of Rehabilitation Facilities (MARF) your presentation on diversity in the workplace was very well received. The session's evaluation forms indicated a high level of participant satisfaction with all ratings.

Personally, I found your approach refreshing and covering critical issues of high importance. We plan on utilizing your services in the future and would encourage others to do so as well.

Best Regards,

Russell Doumas